

Obtaining or Altering your Service Supply Connection

When a potable, non-potable or sewerage, main is available to your property and the service you require can be supplied, we will process your request as a standard water connection and advise you of the fees and the process to follow. We will endeavour to provide the connection within 10 business days and an invoice for the connections will be sent with your confirmation letter.

Conditions and Requirements for Installing a Water Meter

- Lancelin South Water will install the meter 100 – 150 mm above ground level. You must maintain a clear space of at least 300 mm on each side and 1200 mm above the meter. Please make sure that there is sufficient room to accommodate the meter and its fittings adjacent to the water main and allow for meter readings and maintenance.
- Water meters should not be installed more than 1.5 m inside the front boundary line.
- You are required to accept ownership and responsibility for all internal reticulation on your side of the meter.
- Once a meter is installed you will be responsible for water usage charges. The meters will measure drinking and irrigation water usage separately, including any usage on vacant land served by the meters.
- You will be expected to ensure that the Lancelin South Water pipes and fittings on your property are in good repair and the meters are adequately protected from damage, and to replace them at your cost if they are stolen or maliciously damaged.

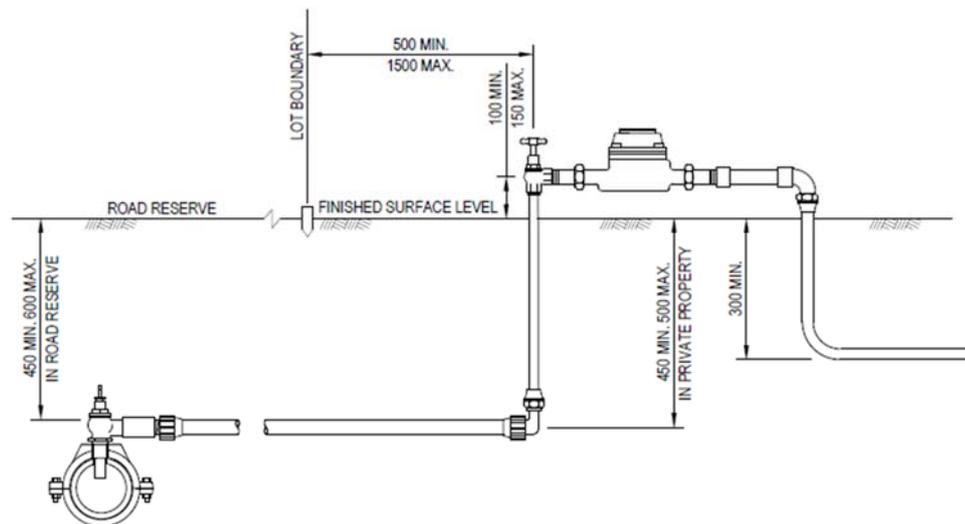


Figure-1 Installation of water meter and service line

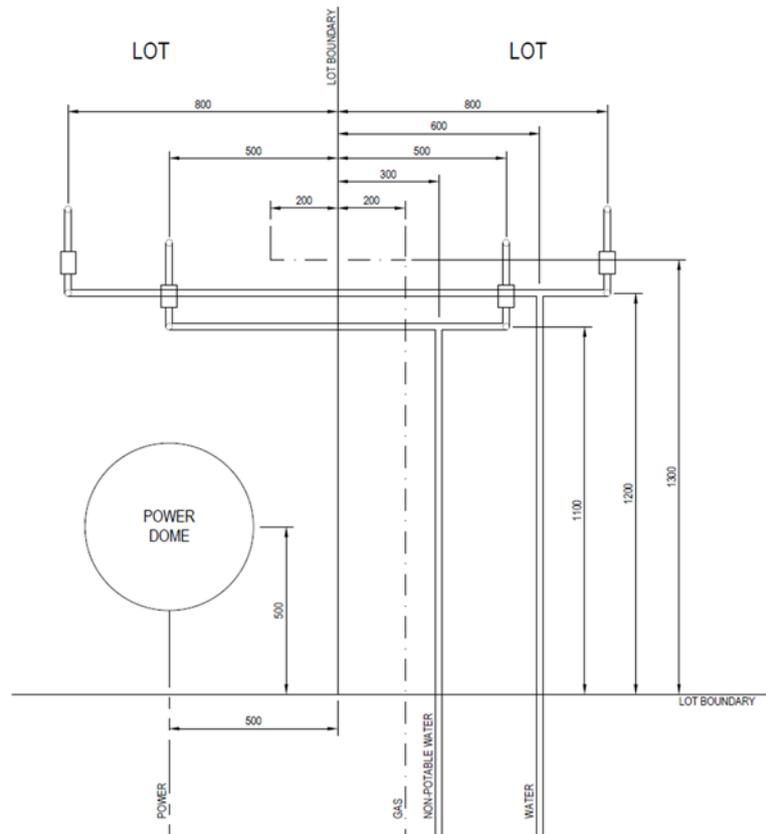


Figure-2 Typical Service Arrangement

New Connections

Before you apply :

- You will need to provide appropriate property details to us and pay the applicable fees.
- You will need to ensure that the area between the drinking and irrigation water meter location and the water supply is to be kept clear of obstructions so the connection can be made.

Altering of an existing Connection

Any relocation of the service at your request will be at your cost. However, relocation in some cases may not be possible due to the position of electrical domes or other obstacles.

Sewerage Connections

- For sewerage connections, you can contact Lancelin South Water and we will arrange for a licensed plumber to carry out your plumbing work.
- Once the connection is completed, the licensed plumber is required to submit a property as-constructed plan within five working days to Lancelin South Water.
- You will be required to comply with the relevant Acts and By-Laws, and any special conditions that may apply to your connection.