

LANCELIN SOUTH WATER	
	Claim for Ex Gratia Leak Allowance



Please provide this completed claim to Lancelin South Water within three (3) months after the read of high water consumption. This form and photos can be emailed to

Section A – Details (to be completed for all applications)

Owner:		Date:	Contact No:
Owner Address:			
Property Address:		Assessment No:	
Was the leak or burst pipe obvious or visible to the customer?	Yes <input type="checkbox"/>	Potable Water <input type="checkbox"/>	
	No <input type="checkbox"/>	Non-Potable Water <input type="checkbox"/>	
Meter Number		Date of Repair:	
Meter Reading: (at repair date)		Estimated flow rate: (litres per minute)	
Specific location of leak / burst: (e.g. underground pipe):			
Description of leak / burst:			
Nature of repair:			
Photo of leak supplied:		Photo of repairs supplied:	
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Section B – Internal Leaks (must be completed by a licenced plumber)

I _____ certify that the pipework and fittings meet the Plumbing Standards Regulations 2000 and AS/NZS 3500-2003.

Licenced Plumber:	Registration No:
Business Name:	
Property Address:	Assessment No:
Contact:	Telephone: (mandatory)
	Email:
Plumber's Signature:	Date:

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Plumbers must hold a valid plumbing contractor's licence and be registered with the Western Australian Plumbers Licensing Board. For more information contact the Board or visit their website at <http://www.plumbers.wa.gov.au/>

Section C – Garden Leaks (must be completed by a licenced plumber)

Prior to the repair was the irrigation system considered sub-standard or in a state of disrepair, illegal or unsuitable?	Yes	<input type="checkbox"/>
	No	<input type="checkbox"/>

I _____ confirm that the garden irrigation reticulation system complies with irrigation industry standards including, at a minimum a Watermark certified manual isolation valve, a backflow prevention valve complying with AS/NZS 3500:1:2003, and master control solenoid.

Licenced Plumber:	Registration No:
Business Name:	
Property Address:	Assessment No:
Contact:	Telephone: (mandatory)
	Email:
Plumber's Signature:	Date:

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Contact Us

Email: admin@lancelinsouthwater.com.au
 Website: www.lancelinsouthwater.com.au
 Post: PO Box 60, Lancelin, WA, 6044

National Relay Service

TTY users

Phone: 133 677 then ask for 08 9655 1555

Speak and Listen users

Phone: 1300 555 727 then ask for 08 9655 1555
 Internet Relay Service://internet-relay.nrscall.gov.au
 Website: www.relayservice.com.au

Translating and Interpreting Service (TIS National)

Phone: 131 450 then ask for 08 9655 1555